



## Engage

...from Fannie Vavoulis, Director, Chief Communications & Community Engagement Officer

### Board of Directors Chairs and Officers positions

In late February the orientation was held for the new CKHA Board of Directors. The orientation was facilitated by the Ontario Hospital Association's Governance Centre of Excellence, Rob Devitt and Lori Marshall. Effective April 1, 2018 the following Chairs and Officers of the Board have been appointed by the Supervisor. The detailed announcement can be found [here](#):

The following Officer appointments for the CKHA Board of Directors are as follows:

- Greg Aarssen, Board Chair
- Sharon Pfaff, Vice Chair
- Robert Dye, Vice Chair and Treasurer
- Lori Marshall, Secretary

The Board of Directors Committee Chairs include:

- Sharon Pfaff, Quality Committee Chair
- Robert Dye, Resources Committee Chair
- Deborah Hook, Governance Committee Chair

### Strategic Planning Update

On March 20<sup>th</sup> at the Engage Sessions in both Chatham and Wallaceburg the Strategic Planning process was launched to our organization. Staff, physicians and volunteers had the opportunity to visit poster

boards which outlined our strategic directions and enablers. During these events we received excellent feedback, ideas and discussion about our organization and where we want to be in the future.

On each department there is a poster displayed asking our staff, physicians and volunteers two questions:

- 1) What is one thing CKHA can do this year to improve its culture and/or provide a safe work environment?
- 2) What is one way for CKHA to inspire the best performance of its teams in 2018/19?

We ask that you take the time to answer these questions with the post-it notes (colour coordinated) provided. This feedback is important to our planning process.

We will be visiting different communities across Chatham-Kent in the next few weeks to meet with the public, other health and social system providers, academics, policy makers and patients & families to gather feedback with respect to our Strategic Plan. We will be in Wallaceburg, Chatham, Dresden and Ridgeway – more information can be found [here](#). These sessions also provide an opportunity for the community to meet the new Board.

If you missed the Engage sessions at CKHA, please feel free to join us at any one of the Community Engagement sessions.

### **Patient Advisor Recruitment**

Over the last few months we have been working diligently on patient advisor recruitment at CKHA. We are pleased to announce we have recruited 14 new patient advisors. The new advisors are going through the CKHA orientation process and will be ready to start their positions by mid-April. We will continue to recruit patient advisors in the coming months with the goal of having 30 new advisors on board by the end of the year.

### **Surge Update**

We are pleased to share that the Erie St. Clair Local Health Integration Network (ESC LHIN) has advised CKHA that it will receive an additional \$176,000 in one-time funding in fiscal 2017/18 to help support the extraordinary costs related to capacity pressures during the flu season. We would like to thank the organization who went above and beyond during the surge time in order to meet the needs of our patients and the community.

### **Interprofessional Practice Council Update**

The Interprofessional Practice Council fosters collaboration between disciplines on issues related to practice, quality and safety, as well as working together to continue to integrate best practice evidence into current practice at CKHA.

Our eager and enthusiastic council members include...

VP-CNE, Chief of Professional Practice

Lisa Northcott

Director Quality, Risk, Professional Practice & Medical Affairs  
Professional Practice Team Lead  
Pharmacy Technician  
Pharmacy Clinical Practice Lead  
Respiratory Therapy Lead  
Nurse Practitioner Clinical Lead  
Social Work  
Recreational Therapist  
Physiotherapist  
Occupational Therapy/Physiotherapy Assistant  
Speech Pathologist  
Clinical Dietitian  
Occupational Therapist  
Patient Advisors (2)

Nancy Kay  
Betty Oldershaw  
Tina Crow  
Gary Deroo  
Jamie Shields  
Corinne Pollard  
Corinne Shaw  
Tabitha Cook  
Launa McMahon-Deline  
Candy Taylor  
Ellen MacDonald-Beacock  
Jennifer Smith  
Vicki Holmes  
tbd

As we set out to put our work plan together, we agreed on the following guiding principles...

- *We want to create awareness*
- *We want to ensure solid education/roll-out of new initiatives, etc*
- *We want to be sure all stakeholders are involved/informed – everyone is at the table*
- *We want to ensure our work is based in evidence*
- *We want to ensure our work is patient/family focused*
- *We want to be able to show that this work has value, that it makes a difference and is measurable*

The council is off to a roaring start! You'll no doubt be hearing more from this group as we tackle broad policies and issues of practice, quality and patient safety at CKHA.

Thank you for taking the time to read **Engage**. If you have any suggestions regarding this update, future updated and/or our Engage Sessions, please feel free to reach out to me.

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