



## Engage

...from Fannie Vavoulis, Director, Chief Communications & Community Engagement Officer

It's the time of year where we look forward to summer holidays and spending time outdoors!

Thank you to everyone over the last few weeks in preparing for the Strategic Plan Launch – which was very successful. You can read more about it below.

### Strategic Plan Launch

On June 20<sup>th</sup> we launched the new Strategic Plan at both the Wallaceburg and Chatham sites. Both events were well attended by staff, volunteers, board members and the public. We want to thank everyone for taking the time to hear about the new plan.

The Strategic Plan outlines new directions and goals in keeping with CKHA's new Mission, Vision and Values.

CKHA's 2018-2021 Strategic Plan provides a three-year approach on how we will work to achieve our vision of Together, Growing a Healthier Community. The Strategic Plan includes three Strategic Directions designed to advance the quality and safety of the care CKHA delivers through engagement and partnership. To do this, CKHA will:

- ✓ Provide exceptional quality and safe care within a comprehensive community hospital;
- ✓ Engage with patients, families and the community to deliver patient-centred care; and
- ✓ Enhance access to healthcare for our community.

CKHA's strategic enablers speak to how services are delivered and support the Strategic Directions. CKHA will:

- ✓ Leverage technology and infrastructure to enable care;
- ✓ Optimize our culture and provide a safe environment for our people to be their best; and
- ✓ Ensure value and optimize our operating performance.

You can read the Strategic Plan in its entirety [here](#). Included on the website are the Goals and Objectives, Patient Exemplars stories and more.

### **Move of Administrative Offices**

As of June 28<sup>th</sup> the Administrative offices at 47 Emma Street will have moved to the main building. Our Executive Leaders are now in the offices on the 1<sup>st</sup> floor in Zone B Room 113. This includes the Lisa Northcott (VP/CNE), Debbie Ancocik (VP/CHRO) and Jerome Quenneville (VP/CFO).

President and CEO, Lori Marshall's office is located on the 1<sup>st</sup> floor in Zone B Room 118

The following departments have moved to Zone F (former mental health outpatient building):

- Human Resources
- Communications
- Decision Support
- Finance
- Payroll
- Scheduling Resource Office
- Project Management Office

Diabetes Education remains in 47 Emma.

### **Code Silver Mock Disaster**

Earlier in June we held a Code Silver mock disaster in partnership with the Chatham-Kent Police Services (CKPS).

Thank you to all of our volunteers including staff, physicians and students. We participated in two mocks in the Oncology unit. The first one saw two men enter the building with weapons looking for a staff person. The second mock included a man holding several people hostage.

The events included debriefs with CKPS where many topics were discussed. The way our volunteers conducted themselves during the code was applauded by the CKPS. Some questions

were asked that require more thorough discussion and examination by our Facilities/Emergency Planning Council. We will also be considering a “lockdown” policy for the organization.

### **Don't Forget! Accreditation Summer School**

As mentioned last month, we will be hosting Accreditation Academy Sessions through the summer. These sessions will also be available online to view. There are two Accreditation Academy sessions scheduled every Wednesday in the Erie Meeting Room, starting July 11<sup>th</sup> from 1200-1230 and 1400-1500 for seven weeks, ending on August 22<sup>nd</sup>.

More information to follow and these are open to everyone in the organization. Hope to see you there!

Thanks for reading!

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